

Epic Connection

One Patient, One Record Across the System

Patient Frequently – Asked Questions

Will all my past information transfer to the new EPIC system?

No. The historical information will not transfer over to the new EPIC system.

However, all information will be retained through our Health Information Management (Medical Records) Department. It will be available to patients and our providers to help with their care decisions.

How do I know that my information in Epic is secure?

Your information is exchanged only for the purposes of treatment, which is covered under HIPPA. It's sent through a secure interoperability network between health care providers, not over the internet.

I currently have SSM MyChart. Will it be the same login for both?

Yes. You will use the same SSM MyChart login to access your Washington County Hospital information.

I currently have MyChart with another system. Will it be the same login for both?

No. You will need a login to SSM MyChart.

Can I setup MyChart without a cell phone?

You are also able to view your information in MyChart by visiting MyChart.ssmhc.com. Our providers will be able to access this starting October 8.

Will my current records from WCH Patient Portal be transferred to SSM MyChart?

No. The historical information will not transfer to SSM MyChart.