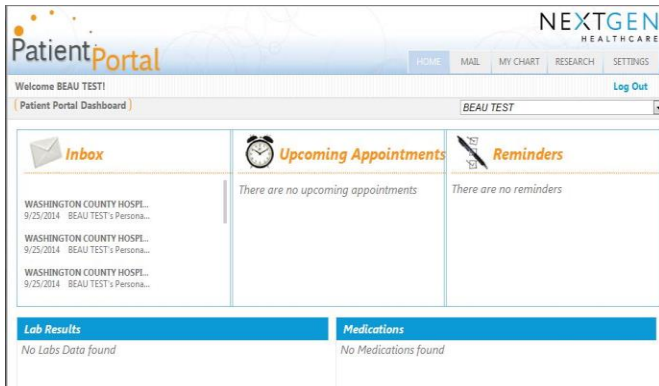


How the Portal Works for You



Available at Your Convenience

We understand that your time is valuable. The Portal makes time-consuming tasks simple... a few clicks, and you're done.

- Access health information online, versus over the phone or in person.

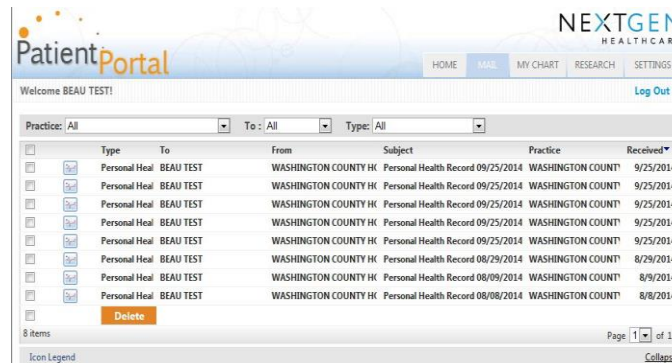
You Choose the When and Where

Access to the Portal is on your schedule, whether at home, on vacation, or at another medical office.

- Use the Portal from anywhere using a browser
- Access from your smartphone or tablet
- Manage information 24/7, without waiting

All of Your Information, in One Place

The Medical Group Portal is an online tool that goes a step beyond simply displaying information by helping you manage your healthcare easily and securely.



Health Information

Appointment Requests
E-mail your Nurse
Visit History

FAQs: You Have Questions We Have Answers



Where does my health information in the Portal come from?

All of the information in the Portal comes from your Medical Group Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information possible.

How do I log into the Portal?

To log into the Portal, visit the "Hospital Portal" link on the Washington County Hospital's website. Then, simply enter your user name and password (see enrollment information on the reverse side of this page).

Can my family access my Portal?

Yes, you can give family members, such as spouse, parent, or children access to your Portal.

Is my information safe?

Yes. Portal passwords are encrypted. The Portal uses encryption technology to deliver secure communications between patients and their records. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.

What if I ever have technical problems with the Portal?

If you have technical problems please contact the Health Information Management Department at 618-327-2276. If after hours you will be directed to leave a message and someone will return your call on the next business day.

What if my information is not available?

Please contact the Health Information Management Department if you are not able to view all your records. Some information is not electronic and able to be displayed in the Portal. That information will be available on a disc or paper copy upon your request.

Note: Services provided by the Hospital are accessible via the Hospital Portal.

ENROLLMENT IS EASY

Get a "Token" from
the Medical Group Staff

Visit our website:
www.washingtoncountyhospital.org

Click on
"Medical Group Portal"

Click on
"Enroll Now"
Then Accept Terms and Conditions

Enter your "Token"
and Email Address
then Submit

Complete all Account Information
and Create User Name and
Password

You are done
Log in to Portal

Explore the Portal!!!

Washington County Hospital

Contact Us:

**Health Information
Management Department
618-327-2276**

**(Monday thru Friday 8:00 a.m. - 4:30 p.m.)
www.washingtoncountyhospital.org**

**705 South Grand Ave.
Nashville, IL 62263**

Medical Group Portal



User Name:

Results of tests performed at
Washington County Hospital will
be available through the
Hospital Portal.

**Stay Informed
Stay in Touch
Stay in Good Health**